



July 15, 2009

RE: Thermostat Recall

Dear Valued Distributor,

We wish to inform you of an immediate recall of certain Danfoss LX thermostats. We have discovered that the thermostats with floor sensors do not provide complete GFCI protection when powered at 208V or 240V. There is no issue with these thermostats when powered at 120V.

While there have been no reported problems to date, and the risk is quite small, Danfoss is undertaking a voluntary recall. Consequently, we would encourage you to review any existing stock you might have and request an immediate RMA from Danfoss along with a PO for replacement product.

Product covered by this warranty:

Part numbers: 088L3030, 088L3032, and 088L3033

Date codes: the date code can be found on the label on the outside of the red product box. The date code format is, ww:ssss:yy. Products covered by this recall include all those with yy<09 (i.e., everything manufactured prior to 2009) and all those with ww<22 AND yy=09 (i.e., all those manufactured prior to Week 22, 2009).

To receive your RMA and place your replacement PO:

- Call: 866-676-8062
- Fax: 416-352-5981
- Email: CustServLX@Danfoss.com

All products manufactured after Week 22, 2009 are appropriately labeled to indicate that full GFCI protection is not provided when operated at 208V or 240V. If GFCI is desired or required and the voltage is 208V or 240V, GFCI must be supplied by the installer on the circuit feeding the thermostat.

Furthermore, Danfoss' supplier is offering to install GFCI circuit breakers into the homes and businesses that have thermostats covered by this recall currently installed. The home or business owner may call the following toll-free phone number to receive this free installation:

FREE GFCI INSTALLATION: (800) 380-6940 between 9a - 5p CT Monday to Friday

Our supplier will be sending you posters to put up in your location in an effort to reach as many of our current installations as possible. Your assistance in placing these posters and informing your contractors and customers is greatly appreciated.

We at Danfoss greatly appreciate your business and apologize for this inconvenience. We are expecting to release a new thermostat in the near future with complete GFCI protection as well as many more exciting new features.

Regards,

The Danfoss Team