

October 30, 2009

Important Product Safety Bulletin First Notification

Eaton/ Cutler-Hammer General Duty “B” Series Safety Switch

First Notification of a potential quality issue for General Duty “B” Series Safety Switches that could allow the operating handle to disengage from the mechanism that operates the switch. If this occurs the switch could become jammed in the “On” position with the handle not properly indicating that the switch is in the “On” position while the internal switch is still closed.

WARNING

The condition described in this letter could result in death, serious personal injury or property damage

To: Branch Manager

Our records indicate that Eaton Corporation shipped you a General Duty “B” Series Safety Switch (Figure 1) that is suspected to have a potential safety issue. The issue potentially impacts certain General Duty “B” Series Safety Switches produced between 9/17/2009 and 10/12/2009. Please read through this first notification bulletin and take the appropriate immediate action to identify suspect switches. If you are not the end customer for this product and have subsequently shipped this product to a 3rd party, Eaton Corporation requests that you immediately forward this notice to the 3rd party.

The General Duty “B” Series Safety Switches that were shipped to you with this potential issue were manufactured between 9/17/2009 and 10/12/2009. The date codes for the unit or units in your possession are identified on the labels as shown in Figure 2 and in Figure 3. The date code is located on both the packaging label of the box and on the inside of door of the switch. A list of Suspect Catalog Numbers and the impacted dates for those can be found in Appendix B.



Figure 1: 60A General Duty “B” Series Safety Switch

There is the possibility that over time, the operating mechanism could wear in such a way that the switch will no longer function as intended and has the potential of being jammed in the “On” or “Closed” position. The potential also exists that the safety switch handle may indicate it is in the “OFF” position while the internal switch is still closed. Either of these could result in a potentially unsafe condition.

In order to remedy this potential condition, Eaton Corporation will provide you with a replacement switch at no cost.

To receive the no cost replacement, Eaton Corporation requires that you validate the catalog number of the product that you have received has a date code between or inclusive of the first and last dates



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 Cleveland, TN 37312
 1-423-478-0286

noted in Appendix B. Again, the date code can be identified from the carton label (shown in Figure 2) or from the inside door of the unit (shown in Figure 3). If the date code is between or inclusive of the dates shown in Appendix B, then you have a potentially suspect switch in which Eaton Corporation will replace.

Once you have reviewed your inventory against the table in Appendix B, or if you have difficulty in identifying the catalog number and/or date code, contact the Eaton Center of Return Excellence (CORE) by completing and faxing Appendix A to Theresa Griffin at 888-225-9805. This process will ensure quick replacement. The potentially serious consequence of this potential issue requires Eaton Corporation to confirm that remedial action has been completed via the form attached in Appendix A, regardless of whether you have identified any suspect switches in your inventory.

Due to the nature of the potential issue, we must insist that all suspect products be returned to Eaton Corporation as soon as possible.

If you are not the end customer for this product and have subsequently shipped this product to a 3rd party, then Eaton Corporation asks that you immediately forward this notice to the 3rd party and assist us in making arrangements to replace the units.

Caution

DO NOT Attempt to repair or confirm the potential condition!

Eaton regrets any inconvenience, but Eaton's commitment to our partners and customers to provide a safe, quality product requires that this action be taken. Contact Eaton if you have any questions or concerns and thank you in advance for your cooperation and support.

Regards,

Cleveland, TN Warranty

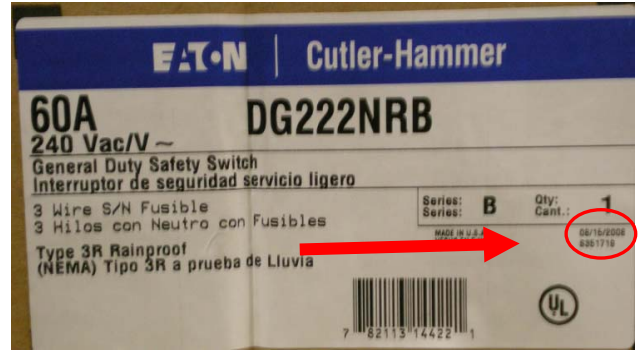


Figure 2: The red circles indicate where the package label date code is located.



Figure 3: The red circle indicates where the date code is located on the pub inside the case of the switch



Appendix A

Confirmation of Corrective Action

Product Safety Bulletin

Eaton/ Cutler-Hammer General Duty "B" Series Safety Switch

Please check the appropriate boxes below, supply the requested company information, sign and return by fax to:
Fax: 888-225-9805 ATTN: Theresa Griffin

- We have reviewed this bulletin and we have no products that are identified to be repaired or replaced.
- We have identified the non-conforming product and have arranged for product to be returned to Eaton Corporation.
- We have notified our end customer of the defect described above and provided the appropriate contact information on how to resolve the situation.

In the space below please describe the specific products addressed through the procedure above.

Purchase Order No.	General Order No.	Part Number	Quantity

Assembly or Kit Purchased From: _____

Company Name: _____ Your Name: _____

Branch Location: _____ Your Title: _____

Contact Phone: _____ Signature: _____

Contact Fax: _____ Date: _____

Replacement Ship To Address:

Appendix B

List of Suspect Switches

Product Safety Bulletin

Eaton/ Cutler-Hammer General Duty “B” Series Safety Switch

Suspect catalog Numbers - Return any of these switches with date codes between and including the first and last dates.

Catalog #	First Date	Last Date	Catalog #	First Date	Last Date	Catalog #	First Date	Last Date
CDG221NGB	9/17/09	10/12/09	DG221NGB	9/17/09	10/12/09	DG321NGB	9/17/09	10/12/09
CDG221UGB	9/17/09	10/12/09	DG221NRB	9/26/09	10/12/09	DG321NRB	9/26/09	10/12/09
CDG222NGB	9/24/09	10/12/09	DG221UGB	9/17/09	10/12/09	DG321UGB	9/17/09	10/12/09
CDG223NRB	9/23/09	10/12/09	DG221URB	9/26/09	10/12/09	DG321URB	9/26/09	10/12/09
CDG321NGB	9/17/09	10/12/09	DG222NGB	9/24/09	10/12/09	DG322NGB	9/24/09	10/12/09
CDG321UGB	9/17/09	10/12/09	DG222NRB	9/25/09	10/12/09	DG322NRB	9/25/09	10/12/09
CDG321URB	9/26/09	10/12/09	DG222UGB	9/24/09	10/12/09	DG322UGB	9/24/09	10/12/09
CDG322UGB	9/24/09	10/12/09	DG222URB	9/25/09	10/12/09	DG322UGB-CSA	9/24/09	10/12/09
CDG322URB	9/25/09	10/12/09	DG223NRB	9/23/09	10/12/09	DG322URB	9/25/09	10/12/09
CDG323NRB	9/23/09	10/12/09	DG223URB	9/23/09	10/12/09	DG323NRB	9/23/09	10/12/09
CDG323URB	9/23/09	10/12/09	DG223URBN	9/23/09	10/12/09	DG323URB	9/23/09	10/12/09



Figure 2: The red circles indicate where the package label date code is located.



Figure 3: The red circle indicates where the date code is located on the pub inside the case of the switch